



Founded 1881
405 E Loop St

Buda, Texas 78610

Incorporated 1948
Phone (512) 295-8845

Request Disclosure

Your City of Buda Utilities Department customer account record, including information regarding customer usage, services, and billing, including amounts billed or collected for utility usage, is generally excepted from disclosure under Texas Government Code, Chapter 552 (Public Information Act). *However, the Texas Utilities Code Chapter 182 (Rights of Utilities Customers) provides that a customer of a government-operated utility may request that a government-operated utility disclose personal information in a customer’s account record, including customer’s address, or any information relating to the volume or units of utility usage, or the amounts billed to or collected from the individual for utility usage. Additionally, a customer or a representative of the customer may receive information excepted from disclosure if the information directly relates to utility service provided to the customer and is not otherwise confidential by law.

This form enables you to request disclosure of certain information under the Texas Utilities Code, Chapter 182. If you wish to request disclosure of your information, please check the boxes below and return this form to the Utilities Department.

Release of Information:

Customer Name: _____ Service Address: _____

I authorize the City of Buda Utilities Department to disclose:

- My personal information and/or
- Information regarding my usage, services, and billing, including amounts billed or collected for utility usage to:

Name: _____

Address: _____

Driver’s License No: _____

I authorize the City of Buda to release my account information to the public upon written request by any member of the public.

You may rescind your request for disclosure by providing the City of Buda Utilities Department written notice. A government-operated utility or an officer or employee of a government-operated utility is immune from civil liability for a violation of Texas Utilities Code, Chapter 182, Subchapter B.

Customer Signature: _____ Date: _____

*Confidentiality under Chapter 182 does not prohibit a government-operated utility from disclosing personal information in a customer’s account record to: (1) an official or employee of the state, a political subdivision of the state, or the United States acting in an official capacity; (2) an employee of a utility action in connection with the employee’s duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility, the state, a political subdivision of the state, or the United States; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage service for compensation.